

Case Study Airbus – Spares Management and Procurement Support (Manufacturing sites across Europe)

Customer Background :

Airbus is a European multinational aerospace corporation. Airbus is the world's largest airliner manufacturer and designs, manufactures and sells civil and military aerospace products worldwide. They wanted to harmonise their procurement and spares management processes across the organisation to achieve a standardised way of working across all sites.

Challenges :



SML was contracted to develop a strategy to harmonise the procurement and management of manufacturing spares across all sites in Europe. Each site was managed autonomously resulting in spares being managed differently, there were varying levels of maturity in each phase of spare management and of how EAM systems were implemented.

Solution :



- Investigated each site's management of spares from procurement to being issued for use
- Advised to outsource the manufacturing spares procurement process
- Helped develop the RFP requirements documentation and assisted with the evaluation and vetting of the responses, in order to identify the best solution

Business Impact :



- Simplified the procurement and specifications
- Best outsourcing solution identified
- Improved purchasing power by using a single supplier
- A harmonised spares numbering system and standardised spares request process

Customer Feedback:



“While developing the build processes for the aircraft, we needed to improve the manufacturing maintenance spares holding across our sites in Europe. SML helped us analyse the current processes and identify a roadmap to implement the required improvements.”

Procurement Manager